



Navy Housing Information Technology Initiatives

***August 2003
PHMA***



Navy Housing IT Initiatives

- Support all CNI Housing
 - eNH – Electronic Navy Housing
 - Bachelor
 - Family
- Provide Housing Office Professionals with the the tools they need to manage their operations
 - **eFH - Electronic Family Housing**
 - BQRTS – Bachelor Quarters Resident Tracking System
- Provide vital housing information for service members during the change-of-station process
 - **ePCSHOUSE/One Stop**
- Provide executives/managers with the metrics/information needed to deliver a high-quality, cost-effective housing product
 - **Executive Information System - EIS**



~~NAVY~~ Housing Activities Supported

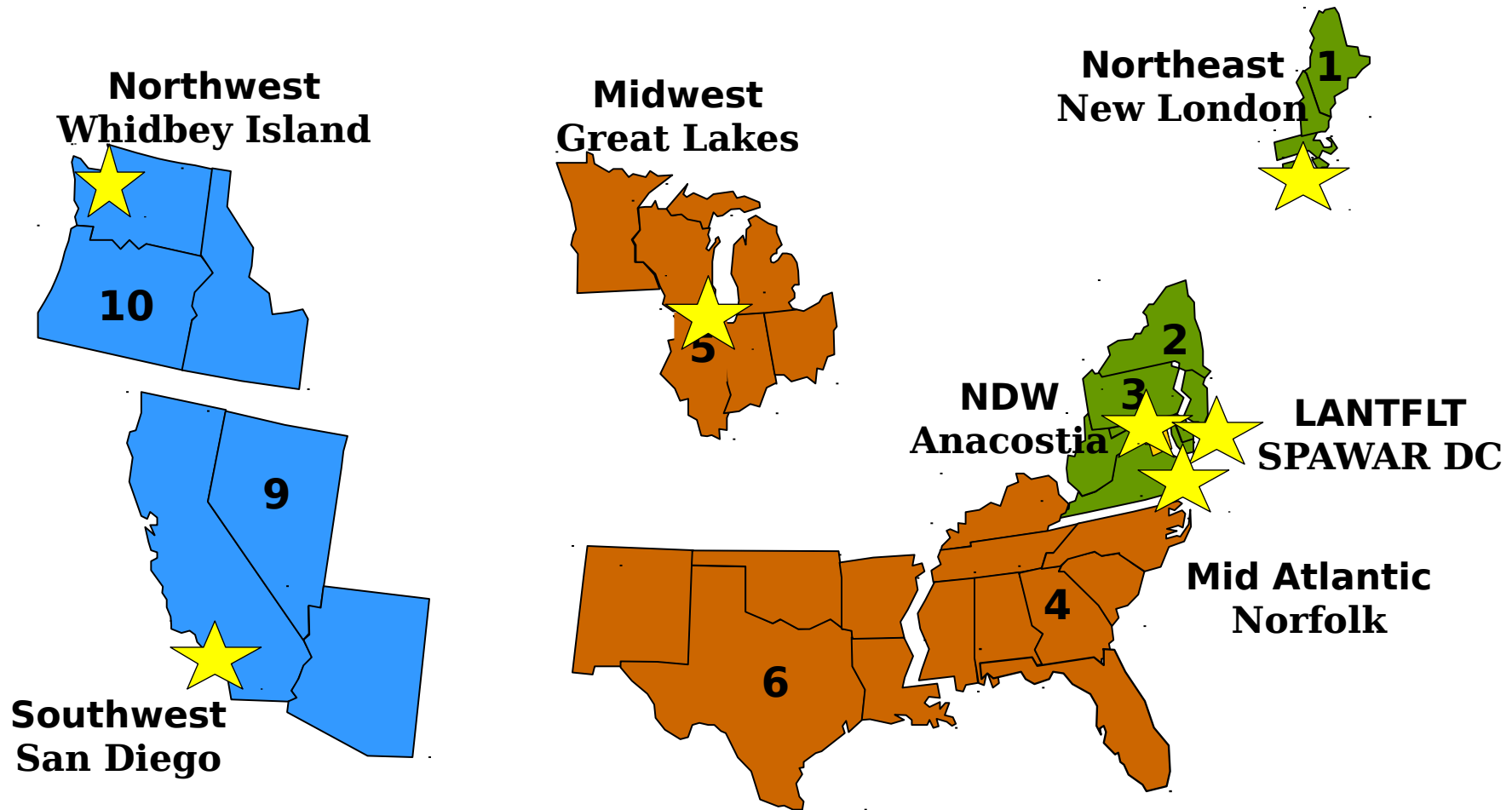
80 Housing Activities



Primary Functions: Manage housing for the military

Navy Regional Commands

7 CONUS Regional Server Locations



Current eFH Activity

Modules

Service Member Support

In Process Tracking (DD 1746, TLA)	Referral Mgmt Member (Ref Query, Showings)
Waiting List Management (Assign-Offer)	Referral Mgmt Unit Life Cycle (Referral Listings)
Out Process Management (Occupancy)	Referral Mediation
Resident Spt: Pets, Complaints, Vehicles, Temp Absences, Visitors, etc	Referral Placement (Ref Assignments)
Reception Desk	Rental Partnership Program (RPP)

Asset Support

Work Authorization	Warehouse Management
Self Help	Loaner Furniture
Scheduler (Inspections, Leave, Vacation, Recurring Meetings)	Housing Unit Tracking
	Support Facility Tracking

eFH Activity Reporting Capabilities

- Over 30 Forms and Letters
- Event Log – Who did What? When?
- Custom Window Reports
- Over 100 Production “Canned” Reports
- Suite of Seagate Reporting capabilities:
Seagate Analysis, Crystal Designer, Crystal Reports

Counter Copy of Waiting List All Beds

AREA NAME: ENLISTED

DES UNIT: ALL AREA ID: ALL

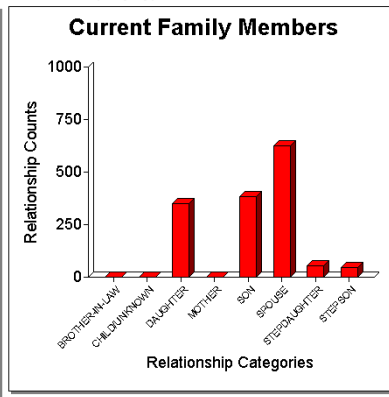
For Property Types: Govt

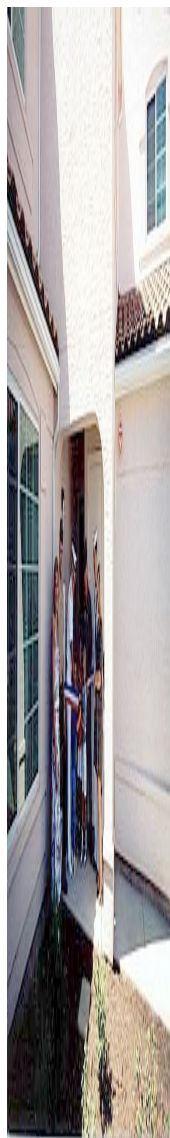
DES UNIT	Beds	SEQ NO.	FREEZE ZONE	CONTROL DATE	PAY GRADE	NAME	DUTY STATION
EN	1	1	Y	01/03/2002	E4	AITCHESON, JOHN	TRITRAFAC
EN	2	1	Y	09/24/2001	E5	MOREIRAPROANO, GALO	SUBASE
EN	3	1	Y	06/03/1999	E6	SHAYER, YANCEY	SWFLANT
EN	4	1	Y	02/17/2000	E5	MORRISSEY, NIGEL	USS MARYLAND - BLUE
EN	1	2	N	06/21/2002	E5	WETHERELL, BRYAN	USS MARYLAND - BLUE
EN	2	2	Y	03/06/2002	E5	PONDER, BRIAN	USS MAINE - BLUE
EN	3	2	Y	02/22/2001	E6	ILGENFRITZ, DAVID	USS RI - GOLD
EN	4	2	Y	07/16/2001	E6	CROWE, MICHAEL	USS WYOMING - BLUE
EN	1	3	N	06/24/2002	E1	PERRY, BOBBY	USS TENNESSEE - GOLD
EN	2	3	N	04/12/2002	E6	BOYKIN, DORHELIA	COMSUBGRU 10
EN	3	3	Y	05/02/2001	E5	MACGRATH, SETH	USS NEBRASKA - BLUE
EN	4	3	Y	11/20/2001	E6	KOERBER, FRED	USS LOUISIANA - BLUE
EN	1	4	N	07/24/2002	E3	DANIELS, ALPHONZIA	MCSFCO
EN	2	4	N	06/05/2002	E5	PAYNE, JAMES	TRIREFFAC
EN	3	4	Y	05/15/2001	E9	TOAL, EDWARD	USS RI - BLUE
EN	4	4	N	12/10/2001	E6	GASPER, THEODORE	USS TENNESSEE - BLUE
EN	1	5	N	08/06/2002	E6	CYR, MICHAEL	USS NEBRASKA - GOLD
EN	2	5	N	07/10/2002	E1	THOMAS, ANDRE	CSS-16

Statistical Report based on Family Member Categories

SITE: KB for Property Types: Govt

RELATIONSHIP	TOTALS
BROTHER-IN-LAW	2
CHILD/UNKNOWN	1
DAUGHTER	348
MOTHER	1
SON	363
SPOUSE	625
STEPDAUGHTER	55
STEPSON	46
TOTAL :	1,461





Enhanced...



...House



Service Member Services



Service members:

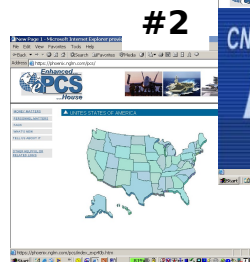
- Deployed
- Office
- Leave

NMCI or Internet



#1

Select location of interest (base)



#2

View base-specific information

SVM area of interest



- UNITS - NEIGHBORHOODS
- AVG WAITLIST INFO
- TLA & LOCAL ACCOMODATIONS
- REAL TIME WAITING LIST
- E-1746 (Advanced Application)

- BAH RATES
- AMENITIES, RENTAL RATE
- PHOTOS, FLOOR PLANS, MAPS
- PROPERTY UPDATE
- ROOMATES, LANDLORD, etc..

- UPDATE PCSHOUSE INFO
- MOVING CHECKLISTS
- POV AND PET SHIPPING
- HOUSEHOLD GOODS

- CRIME RATE, SCHOOLS
- HOUSING COSTS
- HOSPITALS
- LINKS TO CITY WEB SITES
- SPOUSE EMPLOYMENT
- HEALTH & WELLNESS

- PHONE, E-MAIL, FAX
- MONEY AND ALLOWANCE INFO
- DINING, REC FACILITIES, MED CT
- MWR, FAMILY & FLEET SPT CTRS

Referral Counselor Services



Support to SVM

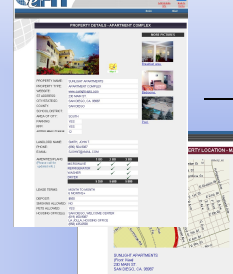


Access eFH

Search based on SVM needs



Produce Listings-Map



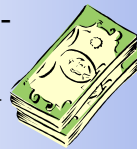
Schedule Showings (OCONUS)



Review Lease (OCONUS)

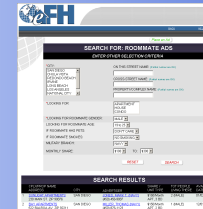
LEASE

Authorize Re-verify TLA (OCONUS)



Room mate desired?

Post an ad



View an ad

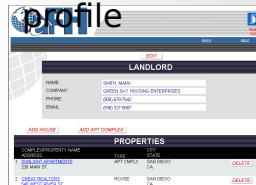


Get connected

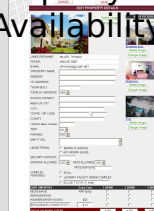


Support to Landlords

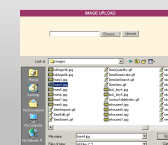
Create landlord profile



Modify Property Availability



Upload Images





Executive Information System





Direction From CNI

Housing

- **Primary objective- “Add value to the fleet.”**
- **“Follow best practices in managing the enterprise.”**
- **“Housing under CNI will be program management with teeth.”**
- **“Use performance measures to compare Activities.”**

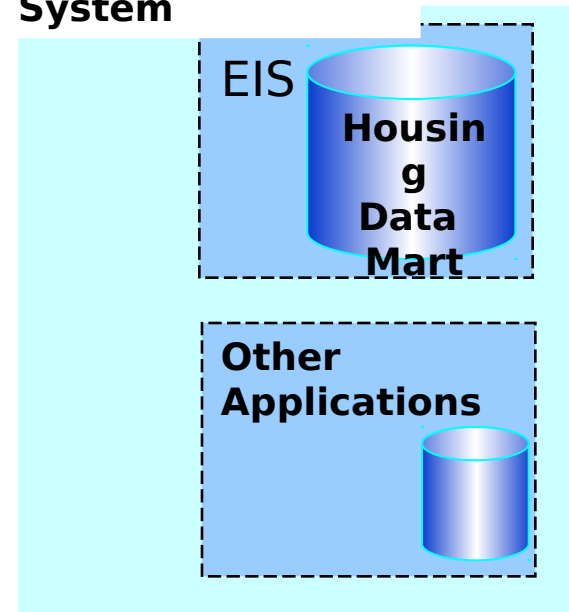
Executive Information System Vision

- Provide “one-stop-shopping” for the information needed to manage the Navy family housing program
- *“Add value to the fleet”*

Housing Executives
And Management



Enterprise
System

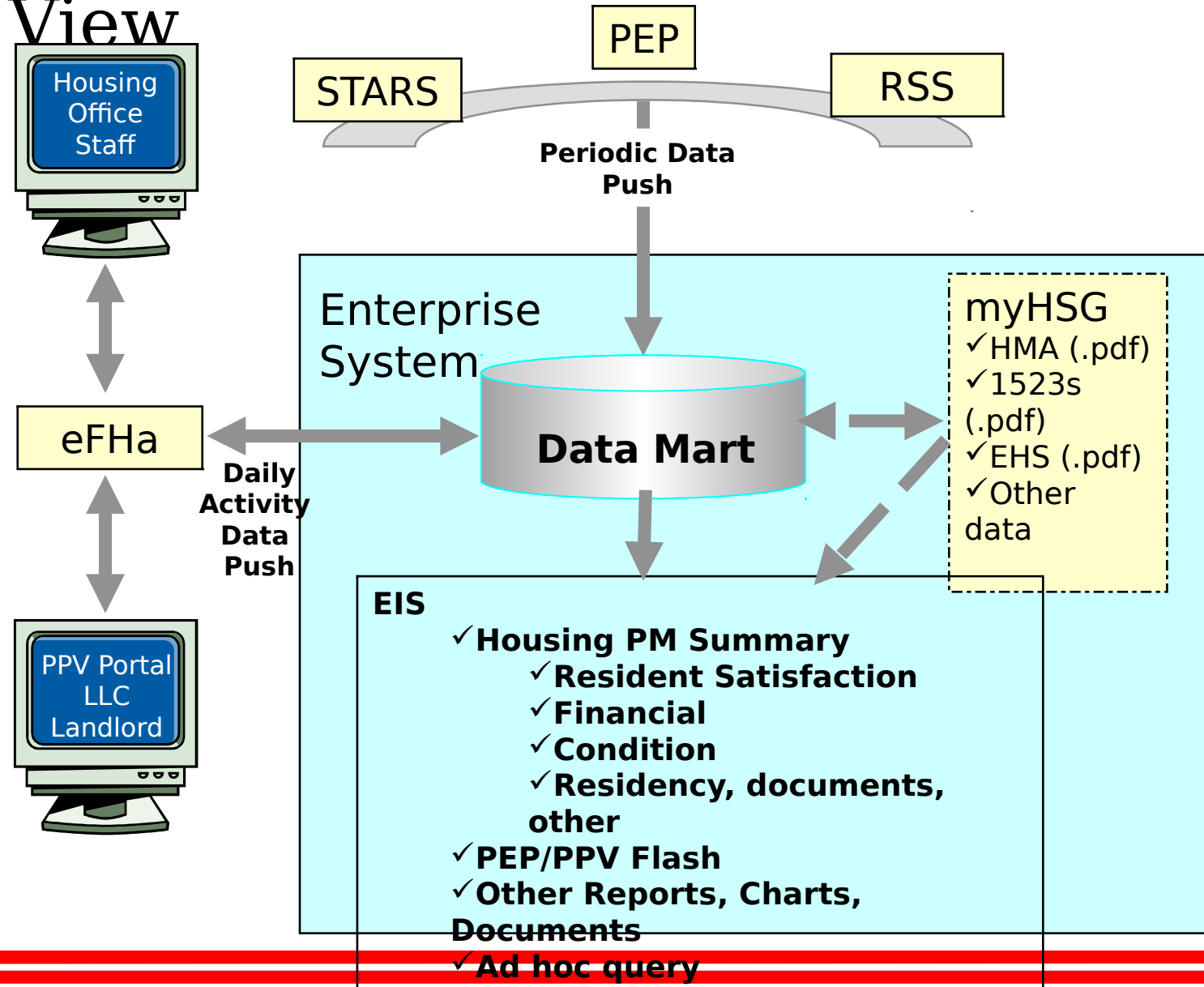




What Information Will be in the EIS?

- **Prime Metrics**
 - **Resident satisfaction results (IPT metric)**
 - **Financial performance (IPT/ESG metric)**
 - **Income, expenses, NOI, \$/unit, \$/Square-Foot**
 - **Housing condition information (IPT metric)**
- **Residency Information**
 - **Occupancy, utilization, community housing, neighborhoods**
- **Other**
 - **Budget, projects**
 - **Static Documents (1523's, HMAs, Congressionals, etc.)**

Acquiring EIS Data – Conceptual View





Summary

- **Navy Housing IT initiatives focus on**
 - **Service members and their families**
 - **Provide for the change-of-station process**
 - **Housing activity offices**
 - **Tools for managing bachelor and family operations**
 - **Housing executives and managers**
 - **Prime metrics and information to enable management to deliver a high-quality, cost-effective housing product**